



## Technical Services

Johnson Matthey wants its customers to be successful. Johnson Matthey's technical service team is available to provide advice to customers and can assist in many important aspects of the FCC operation.

### Technical support for Refiners

All of our Technical Service engineers and professional consultants have over twenty years of refining industry experience that is predominantly FCC related. Our technical service staff is augmented by our R&D and manufacturing personnel for conducting analysis and FCC additive performance evaluations.



### Our technical service representatives readily support:

- Additive selection
- Addition system design, installation, and servicing
- Test protocol development
- On-site testing
- Product evaluation and piloting

Johnson Matthey maintains on-going relationships with the refinery process engineers, FCC operations supervisors, and economics and planning personnel with frequent visits to understand any potential opportunities for FCC additive usage as well as to assess the performance of any additives in use. Recommendations for FCC additive usage and performance estimates for establishing economic justification are also provided.